

# Attention Passengers



## **Proposed policy change on interlined transfers**

**For clarity and consistency, KAT is proposing the following policy change to the KTA board: Effective January 2, 2012, a passenger on a bus route that is interlined with another route must purchase a transfer or swipe his or her pass when their travel involves staying on that bus for the second route.**

**For example, a passenger on 12 – Western Avenue who wishes to stay on that same bus to Route 22 – Broadway must re-swipe his or her pass or pay a transfer fee when the bus arrives at Knoxville Station and becomes Route 22.**

**Questions? For questions on this proposed policy change, call 637-3000 or ask a Knoxville Station Platform Supervisor.**

The Knoxville Transportation Authority (KTA) will hold a public hearing to consider the interline policy change described above on Thursday, October 27, 2011 at 3:00 p.m. in the Main Assembly Room of the City County Building, 400 Main Street. Comments can be made by calling 637-3000 or going to the “Contact Us” link at [www.katbus.com](http://www.katbus.com).